

ACTIONS FROM THE MEETING HELD ON 15.07.14

| Action | Description | Status and last updated | Contact Officer |
|---------------|---|---|-------------------------------|
| ACTION 1 | Officers to provide further information on the proportion of Member and Officer planning decisions overturned on appeal. (Minute Item 4) | Information as attached as on 19.09.2014. | Alan Dyer 01732 227196 |
| ACTION 2 | The Committee to be provided with the number of customers the HERO Officers have seen in a year together with the relevant incomes and expenditures and therefore the cost per customer of the service. (Minute Item 9) | Email sent to Members of the Committee on 23.07.2014. | Pat Smith 01732 227355 |
| ACTION 3 | Information on the Swanley property to be circulated to Members of the Committee, including its compliance with fire safety and development control. (Minute Item 9) | Email sent to Members of the Committee on 16.07.2014. | Lesley Bowles 01732 227430 |

Action 1

Appeal decisions for the year to date (01/04 to 19/09) are as follows:

46 decisions, 13 allowed and 33 dismissed. Success rate of 72% (or 80% if five allowed Member overturns are excluded). Performance is just below the 75% target but above target if the overturns are excluded.

| | Allowed | % | Dismissed | % | Total |
|---------------|---------|-----|-----------|----|-------|
| All decisions | 13 | 28 | 33 | 72 | 46 |
| Delegated | 7 | 17 | 33 | 83 | 40 |
| Committee | 6 | 100 | 0 | 0 | 6 |

There were six appeal decisions on applications determined by Committee all of which were allowed. Five of these were Member overturns and one was in accordance with an Officer recommendation to refuse.

In 2013/4 the overall appeals success rate was 58% dismissed which was disappointing but performance has since improved. The success rate on all applications determined by the Committee was 45% and the success rate on Member overturns was 44%.